

THE NATIONAL DIRECTORY OF DEAFBLIND RESOURCES IN CANADA



**UPDATED
February 2016**

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ATLANTIC PROVINCES SPECIAL EDUCATION AUTHORITY (APSEA)

Address: 5940 South Street, Halifax, NS B3H 1S6
Contact Person: Bertram Tulk, Superintendent
Telephone: 902-423-8469
TTY: 902- 424-8500
Fax: 902- 423-8700
Email Address: tulkb@apsea.ca/apsea@apsea.ca
Website: www.apsea.ca
Registered Charity #: Not available

Mandate, Mission & Goals:

Mission:

APSEA provides educational services, in collaboration with their partners, to support children and youth from birth to 21 who are blind/visually impaired (BVI) and/or deaf/hard of hearing (DHH).

Vision:

APSEA supports families and the public school system in the education of children and youth who are blind/visually impaired (BVI) and/or deaf/hard of hearing (DHH). Their professional commitment focuses on providing comprehensive educational opportunities, which lead to the highest potential for independence, self-sufficiency and productive, fulfilling lives.

Description of Services:

Itinerant Teaching, Parent Education/Preschool Consultant, Educational Interpreter, Transition Planning, Student and Family Counselor, Orientation and Mobility and other short term programs.

Location of Services:

APSEA's primary location is in Halifax with itinerant teacher offices in various urban and rural areas within the Atlantic Provinces.

Geographical Area Served:

Children who are blind or visually impaired receive services across the Atlantic Provinces. Children who are deaf or hard-of-hearing receive services in New Brunswick and Nova Scotia.

Consumers Served:

APSEA currently serves 853 students/children who are deaf or hard-of-hearing, and 727 students/children who are blind or visually impaired.

Living Arrangements of Consumers:

There is no residential component other than short-term programs, which can range from 1 week to 5 months long. When in Halifax for short-term programs, students live in a residential facility owned by APSEA.

Service Level:

Service ranges from direct one-to-one service to yearly consultation. The level of service is strictly based on student need.

Accessing Services:

Students may be referred through audiologists, ophthalmologists and school districts.

Accepting New Clients:

Yes, if referred and qualify.

Wait List:

There is no wait list.

Governance:

A Board of Directors, an Executive Committee and a Superintendent govern APSEA.

Funding Sources:

APSEA receives funding from the provincial governments of New Brunswick, Nova Scotia, Prince Edward Island and Newfoundland.

Staffing Profile:

APSEA employs teachers (on and off campus), interpreters and residence staff. Volume of such staff is not available.

Volunteer Capacity:

Information not available.

Expansion of Services:

APSEA is not looking to expand services at this time.

BC PROVINCIAL OUTREACH PROGRAM FOR STUDENTS WITH DEAFBLINDNESS

Address: 10300 Seacote Road, Richmond, BC V7A 4B2
Contact Person: Shelley Law, Coordinator/Consultant
Telephone: 604-668-7810
TTY:
Fax: 604-668-7812
Email Address: deafblind@sd38.bc.ca
Website: <http://public.sd38.bc.ca/DeafblindWeb>
Registered Charity #: Not applicable.

Mandate, Mission & Goals:

The philosophy that drives the Provincial Outreach Program is based on respect for the people we support. This includes the student, the school based teams, District personnel, and the families. It is important to acknowledge the role that each person plays in the student's life, and to appreciate his or her contributions. Our goal is to empower the people providing the day-to-day support to fully understand the impact that deafblindness has on their student's ability to learn and to provide them with the most effective techniques and strategies that grow with the changing needs of the student.

Description of Services:

POPDB provides consultation to school-based teams, workshops and training on a variety of topics related to deafblindness and Intervenor training. These services are free of charge to school districts.

Location of Services:

The main office is located in Richmond. POPDB visits school districts and band schools across British Columbia who are educating deafblind students.

Geographical Area Served:

The Province of British Columbia.

Consumers Served:

Approximately 80 school-aged students.

Living Arrangements of Consumers:

All consumers are under the age of 19 and live at home or in foster care.

Service Level:

POPDB provides consultation services to school districts, using a need-based model.

Accessing Services:

The student must be enrolled in a School District, or attending a Band School within British Columbia. The school must submit a referral.

Accepting New Clients:

Yes.

Wait List:

There is currently no wait list.

Governance:

The POPDB is a BC Ministry of Education program, hosted by School District #38 (Richmond).

Funding Sources:

The BC Ministry of Education funds POPDB.

Staffing Profile:

POPDB currently employs 7 staff members, which includes consultants, administrative support and a coordinator.

Volunteer Capacity:

POPDB does not use volunteers.

Expansion of Services:

POPDB is not looking to expand services at this time.

THE BOB RUMBALL ASSOCIATIONS FOR THE DEAF

Address: 2395 Bayview Avenue, Toronto, ON M2L 1A2
Contact Person: Derek Rumball
Telephone: 416-449-9651
TTY: 416- 449-2728
Fax: 416-449-8881
Email Address: info@bobrumball.org

Address: 1 Royal Parkside Drive, Barrie, ON L4M 0C4
Telephone: 705-719-6700
TTY: 705-719-6700
Fax: 705-719-6752

Address: PO Box 338, Milton, ON L9T 4Y9
Contact Person: Karen Chambers
Telephone: 905-878-4932
TTY: 905-875-4368
Fax: 905-878-4934

Website: www.bobrumball.org
Registered Charity #: 131068215 RR0001

Mandate, Mission & Goals:

Mission

The Bob Rumball Associations for the Deaf provides a variety of care and support to Deaf children and adults with multiple needs including individuals with a developmental disability, Deaf plus individuals, youth and adults with behavioral, emotional or psychiatric problems, young offenders, troubled youth and dually diagnosed individuals.

Description of Services:

Services are divided into three divisions, Senior Services, Developmental Services and Educational Services.

Senior Services: Residential Services, Medical Support, Communication Services, Community and Day programs.

Developmental Services: Residential Programs, Day Program, Advocacy, Medical and Mental Health Support.

Education: Language instruction for new comers to Canada LINC, Literacy and Basic Skills, Early Years Centre, Parent Infant Program, Preschool, Sign

Language Instruction

Location of Services:

Bob Rumball Centre for the Deaf, Toronto
Bob Rumball Associations for the Deaf, Milton
Bob Rumball Camp of the Deaf, Parry Sound
Bob Rumball Home for the Deaf, Barrie

Geographical Area Served:

The Province of Ontario.

Consumers Served:

There are approximately 160 people in residential care, additional 64 in Day Program.

Living Arrangements of Consumers:

Living arrangements vary: Residential programs, long-term care programs, family homes and independently.

Service Level:

Services are provided according to need.

Accessing Services:

Consumers who are interested in the Residential or Day Program in the Developmental Services Sectors of Bob Rumball must apply for a spot on the wait list with Developmental Services Ontario or their regional Developmental Services department.

Inquiries into the Seniors Residential Program in Toronto can be made internally through the Seniors Supportive Housing office at The Bob Rumball Centre for the Deaf, a joint program between BRCD and the Seniors Supportive Housing Toronto Program.

Educational Programs have an internal application process.

Accepting New Clients:

Yes

Wait List:

There is a wait list for most programs. Clients must apply for a spot on the list.

Governance:

The Rumball organizations have volunteer Board of Directors.

Funding Sources:

Funding comes from clients, government, families and friends.

Staffing Profile:

There are currently over 300 full time, part time and casual employees.

Volunteer Capacity:

Volunteers are used in a variety of roles.

Expansion of Services:

The Bob Rumball Centre for the Deaf would like to expand its facilities in Toronto and expand further into the province.

CANADIAN DEAFBLIND ASSOCIATION – ALBERTA CHAPTER

Address: 89006 McKenzie Towne, Calgary, AB T2Z 3W3
Contact Person: Wayne Turnbull, Director
Telephone: 403-248-2154
TTY:
Fax:
Email Address: info@deafblindalberta.ca
Website: www.deafblindalberta.ca (website under construction)
Registered Charity #: Alberta Societies Act Certificate of Incorporation
5010624103

Mandate, Mission & Goals:

CDBA is committed to assisting all persons who are deafblind to achieve, with Intervention, the best quality of life.

Vision Statement

All people who are deafblind will live rich, meaningful lives.

Description of Services:

CDBA offers a children's Introduction to Intervention camp, an adult social camp and advocacy.

Location of Services:

CDBA has one location, as listed above.

Geographical Area Served:

The Province of Alberta.

Consumers Served:

Number unavailable.

Living Arrangements of Consumers:

This information is unknown.

Service Level:

CDBA currently provides resource information and support, advocates for persons who are deafblind and promotes Intervention.

Accessing Services:

Contact the Alberta office.

Accepting New Clients:

Yes.

Wait List:

There is currently no wait list.

Governance:

CDBA is governed by a volunteer Board of Directors.

Funding Sources:

Funding comes from the Community Initiative Program, the Alberta Gaming Commission and through private fundraising.

Staffing Profile:

CDBA board has no paid staff.

Volunteer Capacity:

Volunteers are used for organizing events and fundraising.

Expansion of Services:

CDBA would like to expand services if funding becomes available.

CANADIAN DEAFBLIND ASSOCIATION – BRITISH COLUMBIA CHAPTER

Address: 227 6th Street, New Westminster, BC, V3L 3A5
Contact Person: Theresa Tancock, Family Services Coordinator
Telephone: 604-528-6170
TTY:
Fax: 604-528-6174
Email Address: theresa@cdbabc.ca
Website: www.cdbabc.ca
Registered Charity #: In process of acquiring

Mandate, Mission & Goals:

The Canadian Deafblind Association-BC Chapter is committed to assisting all individuals in BC who are deafblind to achieve, with Intervention, the best quality of life.

CDBA-BC believes that individualized lifelong intervention is a right for every person who is deafblind and that all individuals who are deafblind should live in a safe, healthy environment and have the self respect and dignity due every Canadian.

Vision Statement

All people who are deafblind will live rich, meaningful lives.

Description of Services:

CDBA-BC provides a Deafblind Intervention Program, Early Intervention Program, Hospital/Relief Intervention Program, Summer Recreation Program, Member's Summer Family Retreat, an equipment fund, resource materials (video, booklets) training programs and family support.

Location of Services:

CDBA-BC's central office is located in New Westminster, British Columbia. Services are provided in more than 20 provincial communities.

Geographical Area Served:

The Province of British Columbia.

Consumers Served:

CDBA-BC serves approximately 105 consumers who are congenitally and adventitiously deafblind. Approximately 20 are between the ages of 0-5 years and 85 are between the ages of 5-19 years. While they do not provide direct service to those over the age of 19, there are programs available for adult members.

Living Arrangements of Consumers:

Most live in the family home or in residential care.

Service Level & Accessibility:

Consumers access services by direct contact to the office. As well, CDBA-BC receives referrals from partner organizations and Medical Professionals.

Accepting New Clients:

Yes, always.

Wait List:

There is no waiting list.

Governance:

A provincial volunteer Board of Directors governs CDBA-BC.

Funding Sources:

The Ministry of Children and Family Development provides 90% of the funding. A small portion is received from fundraising and donations.

Staffing Profile:

2 full-time staff, 1 part-time consultant
85 part-time summer and holiday Intervenors

Volunteer Capacity:

CDBA-BC uses volunteers in board involvement, events and fundraising.

Expansion of Services:

CDBA-BC would like to further expand services in the area of service delivery and recreational programs.

CANADIAN DEAFBLIND ASSOCIATION – NATIONAL OFFICE

Address: 1860 Appleby Line, Suite 421, Burlington, ON, L7L 7H7
Contact Person: Tom McFadden, National Executive Director
Telephone: 905-319-9243/1-866-229-5832
TTY:
Fax: 905-319-2027
Email Address: info@cdbanational.com/tmcfadden@cdbanational.com
Website: www.cdbanational.com
Registered Charity #: 11921 8956 RR002

Mandate, Mission & Goals:

To promote and enhance the well-being of people who are deafblind through awareness, education and the provision of support to our chapters and community partners.

Vision Statement:

All people who are deafblind will live rich meaningful lives.

Description of Services:

The national office publishes Intervention Magazine (bi-annually), CDBA eNews (quarterly), and educational fact sheets on deafblindness, undertakes various research projects and carries out awareness initiatives.

Location of Services:

Services are provided through chapters located in New Brunswick, Ontario, Manitoba, Saskatchewan, Alberta and British Columbia.

Geographical Area Served:

Across Canada.

Consumers Served:

See CBRA chapter profiles.

Living Arrangements of Consumers:

See CDBA chapter profiles.

Service Level:

The national office does not provide direct service to consumers.

Accessing Services:

Services are accessed through each provincial chapter.

Accepting New Clients:

Yes, see profiles on websites.

Wait List:

See CDBA chapter profiles.

Governance:

A national volunteer Board of Directors governs CDBA.

Funding Sources:

Funding sources include operational & project grants from Human Resources Social Development Canada, donations, memberships, sales and fundraising.

Staffing Profile:

3 contract employees (P/T) – a national executive director, a bookkeeper, and an information technology officer.

Volunteer Capacity:

Volunteers serve on the National Board of Directors. CDBA committees and in various fundraising events.

Expansion of Services:

CDBA National would like to expand its services to include family & consumer consultations, fundraising and the creation of a National Centre for the Deafblind.

**CANADIAN DEAFBLIND ASSOCIATION – NEW BRUNSWICK AND PRINCE
EDWARD ISLAND CHAPTER**

Address: 212 Queen Street, Suite 408, Fredericton, NB, E3B 1A8
Contact Person: Kevin Symes, Executive Director
Telephone: 506-452-1544
TTY: 506-452-1544
Fax: 506-451-8309
Email Address: k.symes@cdba-nb.ca/office@cdba-nb.ca
Website: www.cdba-nb.ca
Registered Charity #: 8320 755 19RR 0002

Mandate, Mission & Goals:

CDBA is committed to assisting all persons who are deafblind to achieve, with Intervention, the best quality of life.

Vision Statement

All people who are deafblind will live rich, meaningful lives.

Description of Services:

CDBA provides Intervention to deafblind children and adults, a camp, summer programs and recreational and social events.

Location of Services:

Services are offered in New Brunswick and Prince Edward Island.

Geographical Area Served:

The Provinces of New Brunswick and Prince Edward Island.

Consumers Served:

This chapter currently serves 40 – 50 consumers.

Living Arrangements of Consumers:

Consumers live with parents, independently and in group homes.

Service Level:

Consumers get Intervention hours according to their needs.

Accessing Services:

Services are accessed through Family & Community Services, Atlantic Provinces Special Education Authority, and community awareness and through the chapter office.

Accepting New Clients:

Yes.

Wait List:

A wait list is not necessary as services are provided to all new referrals.

Governance:

A volunteer Board of Directors, an Executive Director and a Director of Intervention govern this chapter.

Funding Sources:

Funding sources include the Ministry of Family & Community Services, Ministry of Sport, Culture & Recreation, private donations and fundraising.

Staffing Profile:

There are 4 full-time staff members including an Executive Director, Office Manager, a support staff and Director of Intervention. There are approximately 45 Intervenors, both full-time and part-time. The Summer Intervention Program employs additional Intervenor students.

Volunteer Capacity:

Volunteers are used for the Board of Directors and for fundraising efforts.

Expansion of Services:

This chapter has been planning a 10-unit complex for independent living for the last decade but the project is pending government approval.

CANADIAN DEAFBLIND ASSOCIATION – ONTARIO CHAPTER

Address: 50 Main Street, Paris, Ontario, N3L 2E2
Contact Person: Cathy Proll, Executive Director
Telephone: 519-442-0463/1-877-760-7439
TTY: 519-442-6641
Fax: 519-442-1871
Email Address: cproll@cdbaontario.com
Website: www.cdbaontario.com
Registered Charity #: 11921 8956 RR001

Mandate, Mission & Goals:

The Canadian Deafblind Association Ontario Chapter is a non-profit organization committed to enhancing the lives of people who are deaf-blind through support, services, awareness, recognition and Intervention.

Vision Statement

All people who are deafblind will live rich meaningful lives.

Core Values

We believe in:

- The philosophy of Intervention for people who are deafblind
- Professionalism in all that we do
- The value of each person and the potential to enrich the lives of others
- Every person's right to respect and dignity
- Open lines of communication
- Province wide accessibility to support and services
- Encouraging our strengths and celebrating our differences.
- Working with families, professionals and all those who interact with those touched by deaf-blindness

Description of Services:

CDBA offers a chapter newsletter, Intervenor services, emergency Intervenor services and equipment funding, assessment and consultation, Intervenor training, parent conference weekend, offers resource materials, career opportunities, individualized adult programs, individual and family support, Intervenor conferences, volunteer opportunities, workshops, transitional planning and the summer experience program.

Location of Services:

CDBA ON has a resource centre and offices in Paris and satellite offices across Ontario.

Geographical Area Served:

The Province of Ontario.

Consumers Served:

CDBA ON routinely serves 75 children and 60 adults. CDBA supports a membership of approximately 240 people.

Living Arrangements of Consumers:

CDBA ON supports individuals who are deafblind in residential settings, community and their family home.

Service Level:

Intervenor services are determined and delivered based on the needs of the individual

Accessing Services:

Through a planning process individuals who are deafblind and/or their family determine whether or not CDBA is the appropriate service provider to meet their needs.

Accepting New Clients:

Yes. This is dependent on available resources from the Ministry of Community and Social Services.

Wait List:

There is currently no wait list.

Governance:

A volunteer Board of Directors governs CDBA ON.

Funding Sources:

Funding comes from the Ministry of Community and Social Services and the Ministry of Health. All other programs are funded from fundraising and donations.

Staffing Profile:

There are currently 275 staff; A Director of Finance, a Director of Operations, a Director of Training, a Manager of Human Resources, 3 Managers of Intervention Services, 1 Community Coordinator, 1 Database Coordinator, 1 Health and Safety Officer, Administration staff and approximately 250 staff, including Intervention Coordinators and Intervenors.

Volunteer Capacity:

Volunteers are used for the Board of Directors positions. CDBA ON is currently expanding their volunteer program.

Expansion of Services:

CDBA ON would like to focus on employment opportunities for individuals who are deafblind. The training department continuously provides new and different opportunities for training and professional development for staff, consumers and families. CDBA ON recently launched for 4 online courses pertaining to

deafblindness and Intervenor services. The courses have been developed in consultation with George Brown College Intervenor Program. Assisting consumers to secure suitable housing is also a priority of the organization.

CANADIAN DEAFBLIND ASSOCIATION – SASKATCHEWAN CHAPTER

Address: 83 Tucker Crescent, Saskatoon, SK S7H 3H7
Contact Person: Dana Heinrichs, Executive Director
Telephone: 306-374-0022
TTY:
Fax: 306-374-0004
Email Address: cdba.sk@shaw.ca
Website: www.cdbanational.com
Registered Charity #: 12253 7640 RR0001

Mandate, Mission & Goals:

CDBA is committed to assisting all persons who are deafblind to achieve, with Intervention, the best quality of life.

Vision Statement

All people who are deafblind will live rich, meaningful lives.

Description of Services:

CDBA offers residential and vocational programs.

Location of Services:

There are 3 homes in Saskatoon.

Geographical Area Served:

The Province of Saskatchewan.

Consumers Served:

CDBA currently serves 10 consumers.

Living Arrangements of Consumers:

All 10 consumers live in a CDBA run home.

Service Level:

CDBA provides 24-hour residential supports.

Accessing Services:

Clients must submit an application, which will then be reviewed by an Admissions Committee.

Accepting New Clients:

Yes.

Wait List:

There is currently no wait list.

Governance:

A volunteer Board of Directors governs CDBA.

Funding Sources:

Funding comes from Community Living Service Delivery and Housing as well as Child and Family Services, depending on the consumer.

Staffing Profile:

There are currently 48 employees: 1 full-time Executive Director, 3 full-time Residential Program Coordinators, 16 full-time Intervenors and 28 part-time/casual Intervenors.

Volunteer Capacity:

Volunteers are used on a semi-regular basis for events and fundraising; the Board of Directors is completely volunteer-based; CDBA Saskatchewan occasionally receives placement students from cooperative college programs. CDBA Saskatchewan is always looking for more volunteers.

Expansion of Services:

CDBA is not currently looking to expand their services.

CANADIAN FOUNDATION FOR PHYSICALLY DISABLED PERSONS

Address: 6 Garamond Court, Suite 265, Toronto, Ontario, M3C 1Z5
Contact Person: Dorothy Price, Executive Director
Telephone: 416-760-7351
TTY:
Fax: 416-760-9405
Email Address: whynot@sympatico.ca
Website: www.cfpdp.com
Registered Charity #: 1212 7003 7RT001

Mandate, Mission & Goals:

CFPDP is a charitable organization, founded in 1985, assisting people with physical disabilities to live fuller lives. Its mission is to create awareness in the public, business, and government communities of the abilities of persons with disabilities and their needs in the areas of housing, employment, education, accessibility, sports, recreation and research.

Description of Services:

In the past 20 years, CFPDP has raised funds that it has distributed to a wide variety of organizations and events. These include the annual Canadian Disability Hall of Fame, Eternal Flame of Hope, Rotary Cheshire Homes (profile found on page 109), the Canadian Helen Keller Centre, Inc. (profile found on page 39), the annual Great Valentine Gala, King Clancy Awards, Corporate Awards, the WhyNot Marathon, the First Canadian Marathon for Paralympics, Jeff Adams' CN Tower Climb, and the annual Rolling Rampage Wheelchair 10K Race.

Location of Services:

Not applicable.

Geographical Area Served:

Across Canada.

Consumers Served:

Canadians with physical disabilities.

Living Arrangements of Consumers:

Not applicable.

Service Level:

Not applicable.

Accessing Services:

Not applicable.

Accepting New Clients:

CFPDP is accepting new clients.

Wait List:

Not applicable.

Governance:

A volunteer Board of Directors governs CFPDP.

Funding Sources:

Funds are raised through CFPDP's various fundraising events such as the Canadian Disability Hall of Fame Luncheon, the Great Valentine Gala and the Rolling Rampage 10K Wheelchair Race.

Staffing Profile:

2 full-time employees

1 Executive Director

Volunteer Capacity:

Many volunteers are used at our fundraising events – i.e.: Tombola balloon sellers at the Great Valentine Gala, volunteers at reception, registration and route marshals at the Rolling Rampage 10K Wheelchair Race.

Expansion of Services:

Not applicable.

CANADIAN HARD OF HEARING ASSOCIATION

Address: 205 – 2415 Holly Lane, Ottawa, ON K1V 7P2
Contact Person: Karla Wilson, Executive Assistant
Telephone: 613-526-1584/1-800-263-8068
TTY: 613-526-2692
Fax: 613-526-4718
Email Address: reception@chha.ca/chhanational@chha.ca
Website: www.chha.ca
Registered Charity #: 12995 1109 RR0002

Mandate, Mission & Goals:

CHHA is the national voice of all hard-of-hearing Canadians. It is a non-profit, self-help, bilingual consumer organization run by and for persons who are hard-of-hearing. The philosophy of CHHA is to produce knowledgeable hard-of-hearing consumers who understand how to have their needs met. Its mission is to raise public awareness concerning issues that are important to persons who are hard-of-hearing, to promote their integration in Canadian society, to remove any barriers to their participation and generally make every community in Canada a better place for persons who are hard-of-hearing.

Description of Services:

Please see website for updated service description.

Location of Services:

Branches and chapters are located across Canada. Please see the CHHA website for a full listing.

Geographical Area Served:

All Provinces and Territories.

Consumers Served:

CHHA currently has 2,500 members.

Living Arrangements of Consumers:

Information not applicable.

Service Level:

Not applicable.

Accessing Services:

Not applicable.

Accepting New Clients:

Yes, CHHA is always accepting new members.

Wait List:

No.

Governance:

A volunteer Board of Directors governs CHHA.

Funding Sources:

Funding comes from government grants and individual donors.

Staffing Profile:

3 at the National Level

Volunteer Capacity:

Volunteers are used at each of the branches and chapters and for its Board of Directors.

Expansion of Services:

CHHA has already expanded to its fullest extent across Canada.

THE CANADIAN HEARING SOCIETY – SUDBURY, NORTH BAY AND TIMMINS CHAPTERS

Address: 1233 Paris Street, Sudbury, ON P3E 3B6
Contact Person: Kim Irving, Manager
Telephone: 705-522-1020 x 2246
TTY: 1-877-817-8205
Fax: 705-522-1060
Email Address: kirving@chs.ca
Website: www.chs.ca
Registered Charity #: 10684 6926 RR0001

Mandate, Mission & Goals:

Vision

- A society where people are respected
- Have full access to communication
- Are able to participate without social, economic or emotional barriers

Mission

The Canadian Hearing Society is the leading provider of services, products and information that:

- Remove barriers to communication
- Advance hearing health
- Promote equity for people who are culturally Deafblind, Deaf, oral deaf, deafened and hard of hearing

Description of Services:

Intervention is available for a variety of settings, including medical, legal, educational, social services and personal business.

Location of Services:

Only the Sudbury, North Bay and Timmins offices offer Deafblind Services.

North Bay

101 Worthington St. E, Suite 432
North Bay, ON P1B 1G5
(705) 474 8090 Phone
(877) 634 0174 TTY Toll Free
(705) 474 6075 Fax

Timmins

20 Wilcox St
Timmins, ON P4N 3K6
(705) 268 0771 Phone
(877) 872 0580 TTY Toll Free
(705) 268 4598 Fax

Geographical Area Served:

CHS Deafblind Services provides services to clients in Sudbury, Timmins, North Bay and surrounding areas.

Consumers Served:

Information not available.

Living Arrangements of Consumers:

Varied. Most live independently.

Service Level:

1:1 Intervention.

Accessing Services:

Cheryl Wilson cwilson@chs.ca
705-522 1020 Phone
800-479 4562 Phone Toll Free
877-817 8205 TTY Toll Free

Accepting New Clients:

Yes.

Wait List:

Information not available.

Governance:

A volunteer Board of Directors governs CHS.

Funding Sources:

The Deafblind Services division in Sudbury is funded by the Ministry of Community and Social Services.

Staffing Profile:

Information not available.

Volunteer Capacity:

CHS uses volunteers in many different roles. However, they do not use volunteers to work with Deafblind clients.

Expansion of Services:

Deafblind Services is currently not looking to expand services.

THE CANADIAN HELEN KELLER CENTRE INC.

Address: 101 – 422 Willowdale Avenue, North York, ON M2N 5B1
Contact Person: Jennifer Robbins, Executive Director
Telephone: 416-730-9501
TTY: 416-730-9187
Fax: 416-730-1350
Email Address: info@chkc.org
Website: www.chkc.org
Registered Charity #: 12126 6423 RR0001

Mandate, Mission & Goals:

RCH's focus is to provide opportunities for independence to allow individuals who are deafblind to enhance their abilities, to fulfill their individual needs and to pursue their individual goals. To do so, they must have access to information and services that facilitates their independence, integration and self-sufficiency. This is accomplished through the provision of Intervenor Services dedicated to individuals who are deafblind living at Rotary Cheshire Apartments (RCA) and out in the community. The RCH Board of Directors recognizes the need to continue to further support the Canadian Helen Keller Centre Inc. financially via fund raising efforts. It is our vision is to ensure that Intervenor Services are available to all persons who are deafblind.

Description of Services:

RCH provides affordable housing and access to Intervenor Services to the tenants of RCA who have acquired the dual disability of deafblindness. Tenants can receive up to 24.5 hours per week of one-on-one service with an intervenor, translating into an average of 3.5 hours per day/shift. One-on-one service can be lengthened to as much as 12 hours in a day for special occasions as long as the weekly limit is maintained. Tenants are able to schedule an intervenor at a time of their choosing between 8:00 am and midnight Monday through Sunday, holidays included. Any service time required outside of the regularly scheduled hours is accommodated.

The building is staffed with an "On-Duty Intervenor" 24 hours a day. The On-Duty is available to provide short amounts of service to each tenant in the office and in their apartment, if required.

Each tenant holds a lease with RCH as their landlord, respecting all rules and regulations set out in the Tenant Protection Act. Rental subsidies are also available to eligible tenants.

Outreach Intervenor Services are available to individuals living out in the community who are deafblind and receiving either inadequate levels of service or no service at all. Service is provided at no cost to the individual.

Location of Services:

Rotary Cheshire Apartments is located in North York.

Consumers Served:

RCH serves the 16 tenants of RCA and provides Outreach to 19 individuals in the community.

Living Arrangements of Consumers:

RCA tenants live independently in their own apartments. Rent-geared-to-income calculations are used to determine tenant rents. Consumers in outreach live with family or independently.

Service Level:

RCH provides 38,320 hours of direct service each year to the 16 tenants of RCA and 19 consumers in outreach.

Accessing Services:

Tenants submit a request for service on a bi-weekly basis to the Intervenor Services Coordinator who then matches up requests with intervenor availability. Short notice requests for service are usually accommodated. A similar process is used in the provision of Outreach Intervenor Services.

Accepting New Clients:

Individuals interested in living at RCA must register on the wait list and acceptance is dependent on a vacancy within the building and the need for Intervenor Services. Vacancies are infrequent at best. New clients are currently being accepted for Outreach Intervenor Services, although available service levels are limited.

Wait List:

RCH manages the wait list for housing and services. Please contact RCH for more information.

Governance:

RCH is governed by a volunteer Board of Directors and, as a transfer payment agency of the Ministry of Community and Social Services, the MCSS Act. The Tenant Protection Act as a housing provider further governs RCH.

Funding Sources:

RCH receives its funding from the Ministry of Community and Social Services for both Intervenor Services and housing subsidies.

Staffing Profile:

Full-time: Executive Director, Intervenor Services Manager, Intervenor Services Coordinator, Community Services Coordinator, Administration and Facilities Manager, Maintenance Worker

Part-time: Administrative Assistant, Intervenor Training Coordinator, and Community Services Coordinator.

41 intervenors are employed on a full and part-time basis with employment agreements ranging between full-time, part-time and freelance.

Volunteer Capacity:

RCH does not use volunteers within the apartment building, but volunteers sit on the Board of Directors and are used for various fundraising projects such as JuneFest and Tombola.

Expansion of Services:

RCH is not currently looking to expand

CANADIAN HELEN KELLER CENTRE TRAINING CENTRE

Address: 210 Empress Avenue, Toronto, ON M2N 3T9
Contact Person: Jennifer Robbins, Executive Director
Telephone: 416-225-8989
TTY: 416-225-8989
Fax: 416-225-4871
Email Address: info@chkc.org
Website: www.chkc.org
Registered Charity #: 86423 9082 RR0001

Mandate, Mission & Goals:

Mission: To provide persons who are deafblind access to information and training opportunities to achieve independence and self-reliance through maximizing their abilities, as is their right.

Vision: That Canadians who are deafblind will be integrated in society through access to information and services that meet their specific needs.

Description of Services:

CHKC is the only residential training centre in Canada for persons who are deaf-blind. Core programs include Skills of Daily Living, Computer/Technical Devices Essentials, Adapted Communication, Braille, Orientation and Mobility and Using Your Intervenor.

Location of Services:

The centre is located in Toronto, but consumers from across Canada may attend the centre for training.

Geographical Area Served:

One location with a residential component enables access to all Canadians who are able to travel to CHKC.

Consumers Served:

Information not available.

Living Arrangements of Consumers:

Information not available.

Service Level:

There are over 20 courses available. Courses are taught one-on-one and are

personalized for the consumer. Intervenors are available to facilitate communication during instruction.

Accessing Services:

Courses can be taught at the centre or in the home for consumers who live locally.

Accepting New Clients:

Yes.

Wait List:

There is no wait list for the majority of courses. Some wait may occur if the consumer wishes to take a course that is still under development or if access to instructors is limited.

Governance:

A volunteer Board of Directors and an Advisory Committee govern CHKC.

Funding Sources:

Funding sources include The Ministry of Community and Social Services, The Ontario Trillium Foundation, the Canadian Foundation for Physically Disabled Persons (profile found on page 30), the Rotary Club of Toronto-Don Valley, private charitable foundations, private donations and fundraising.

Staffing Profile:

The centre employs 3 full and part-time employees, an Executive Director and freelance instructors and Intervenors. An administrative assistant is contracted as needed.

Volunteer Capacity:

Volunteers help with special events, administrative duties, work as Intervenors and also serve on the Board of Directors. CHKC is always looking for new volunteers.

Expansion of Services:

CHKC would like to expand its services to include providing access to Intervenor Services to consumers in the community. CHKC will continue to develop courses to meet the needs of participants.

**CANADIAN NATIONAL INSTITUTE FOR
THE BLIND – ALBERTA DIVISION**

Address: 12010 Jasper Avenue, Edmonton, AB T5K 0P3
Contact Person: Megan Kompf, Manager of Client Services
Telephone: 780-488-4871
TTY: 780-482-4089
Fax: 780-455-8519
Email Address: laura.kemp@cnib.ca
Website: www.cnib.ca
Registered Charity #: 119219459RR0003

Mandate, Mission & Goals:

CNIB strives to enhance independence for people with vision loss and to be the leader in promoting vision health.

Description of Services:

CNIB provides case management, counseling and referral, information resources, assessment, Intervention, service coordination, technical aids and devices, training, volunteer services and advocacy.

Location of Services:

Service is provided out of the Edmonton (listed above) and the Calgary Service Centre.

Calgary Service Centre

15 Colonel Baker Place NE
Calgary, AB T2E 4Z3
Tel: (403) 266-8831
TTY: (403) 264-0105
Fax: (403) 265-5029
Contact: Karen Bannick
Manager of Client Services
Karen.bannick@cnib.ca

Geographical Area Served:

CNIB provides services across Alberta, Nunavut and the Northwest Territories.

Consumers Served:

Current information not available.

Living Arrangements of Consumers:

Current information not available.

Service Level:

The level of service varies depending on individual need.

Accessing Services:

Medical professionals, community agencies, other CNIB departments, family may refer clients to Deafblind Services or they may be self-referred.

Accepting New Clients:

Yes.

Wait List:

There is currently no wait list for Case Management. Depending on their needs and requests, and at the discretion of the Coordinator of Deafblind Services, clients may be placed on a wait list to access Intervention services.

Governance:

National and provincial boards govern the CNIB.

Funding Sources:

Deafblind Services receives its funding from Alberta Community Development.

Staffing Profile:

One half-time Coordinator of Deafblind Services
Two full-time Intervenors

Volunteer Capacity:

Volunteers are used in many capacities such as social Intervention, assisted travel, mentoring, friendly visiting, client requests and clerical.

Expansion of Services:

Deafblind Services is looking to expand the availability of Intervention services.

**CANADIAN NATIONAL INSTITUTE FOR
THE BLIND –
DEAFBLIND SERVICES
ONTARIO DIVISION**

Address: 1929 Bayview Avenue, Toronto, ON M4G 3E8
Contact Person: See regional contacts below
Telephone: 416-486-2500
TTY: 416-480-8645
Fax: 416-480-7500
Email Address: See regional contacts below
Website: www.cnib.ca
Registered Charity #: 119219459RR0003

Mandate, Mission & Goals:

CNIB strives to enhance independence for people with vision loss and to be the leader in promoting vision health.

Description of Services:

CNIB services include case management, counseling and referral, information resource, assessment, Intervention, service coordination, literacy instruction, technical aids and devices, training, volunteer services and advocacy.

Location of Services:

The Ontario Division has offices located in Toronto, London, Ottawa and Hamilton.

Toronto District Office

1929 Bayview Avenue
Toronto, ON M4G 3E8
Tel: (416) 486-2500
Fax: (416) 480-7699
TTY: (416) 480-8645
alice.burton@cnib.ca

Southwest District Office

749 Baseline Road East
London, ON N6C 2R6
Tel: (519) 685-8420
Fax: (519) 685-8419
TTY: (519) 685-8426
beverly.morris@cnib.ca

Ottawa Office

1355 Bank Street, Suite 101
Ottawa, ON K2C 3W7
Tel: (613) 563-4021
Fax: (613) 563-1898
TTY: (613) 567-2937
jessica.white@cnib.ca

Hamilton Office

115 Parkdale Avenue South
Hamilton, ON L8K 1H1
Tel: (905) 528-8555
Fax: (905) 527-9536
TTY: (905) 528-9914
tammy.taylor@cnib.ca

Geographical Area Served:

CNIB is a community-based program and provides services across the province of Ontario.

Consumers Served:

In the greater Toronto area there are 130 deafblind consumers being served. Total number of deafblind consumers in Ontario being served by CNIB was unavailable at time of publication.

Living Arrangements of Consumers:

Consumers live in residential facilities, long-term care homes or independently.

Service Level:

The level of service varies and depends on individual need and request for service.

Accessing Services:

The referral procedure is self, medical, external, internal and family. Upon referral, a Case Manager will contact the individual. During the initial meeting information is gathered and services are discussed and determined. The local district office will provide assistance and service support.

Accepting New Clients:

Yes.

Wait List:

At time of publication there is no wait list. However, depending on the program, wait list times can vary.

Governance:

Volunteer national, provincial and local boards govern The CNIB.

Funding Sources:

Deafblind Services receives its funding from the Ministry of Community and Social Services.

Staffing Profile:

In the greater Toronto area there are 30 full-time and 20 casual employees in the deaf-blind services division. Total employees in Ontario unavailable at time of publication.

Volunteer Capacity:

Volunteers are used in many capacities such as social Intervention, assisted travel, tutoring, friendly visiting, client requests and clerical.

Expansion of Services:

Deafblind Services is looking to increase the availability of Intervention services.

CANADIAN NATIONAL SOCIETY OF THE DEAF-BLIND

Address: 405 – 422 Willowdale Avenue, Toronto, ON M2N 5B1
Contact Person: Craig MacLean, President
Telephone: 416-730-9501
TTY: 416-730-9187
Fax: 416-730-1350
Email Address: deafblindcanadaprez@gmail.com/Craigmac39@gmail.com
Website: www.deafblindcanada.ca
Registered Charity #: 11921 9483 RR001

Mandate, Mission & Goals:

Mission

- To advocate for new and improved services for persons who are Deaf-Blind.
- To promote public awareness of issues affecting persons who are Deaf-Blind.
- To gather and distribute information that will assist persons who are Deaf-Blind to become full participants in society.

Goals

- To support initiatives that furthers the goals of the Society and to cooperate with other organizations with a similar mandate.
- To promote awareness of deaf-blindness and to educate the public with respect to the contributions and needs of Deaf-Blind persons in Canada.
- To provide information about assistive devices, service providers, funding sources, publications and educational opportunities.
- To foster linkages and support our membership in developing strong consumer groups.
- Individual Membership (adult) in the CNSDB is open to all persons who are Deaf-Blind in Canada. Membership must be renewed by June 30th of each year.
- Youth Memberships for persons who are Deaf-Blind are open to persons who are 16 or 17 years old. They shall receive the same benefits as the Individual members.
- Associates (adults/youth) and Corporate Membership is open to all persons who support the aims and objectives of the Society.

Description of Services:

CNSDB provides a quarterly newsletter and advocacy.

Location of Services:

Not applicable.

Geographical Area Served:

CNSDB is a national organization serving all of Canada.

Consumers Served:

CNSDB currently has approximately 50 Deaf-Blind members.

Living Arrangements of Consumers:

Various.

Service Level:

Membership is available to both Deaf-Blind consumers and supporters of the Deaf-Blind community.

Accessing Services:

Call or email to make contact and for further information.

Accepting New Clients:

Membership is always open.

Wait List:

No.

Governance:

CNSDB is governed by a volunteer Board of Directors, which is comprised of 5 Deaf-Blind consumers and 3 associate members.

Funding Sources:

CNSDB receives funding from membership dues and donations.

Staffing Profile:

There is no paid staff.

Volunteer Capacity:

CNSDB uses volunteers for its Board of Directors, committees and preparation of the newsletter. Members often sit on various committees in their hometowns as representatives of CNSDB.

Expansion of Services:

Not applicable.

CENTRE JULES-LEGER

Address: 281 Lanark Avenue, Ottawa, ON K1Z 6R8
Contact Person: Irene Charette, Interim Director of Services
Telephone: 613-761-9300
TTY: 613-761-9302
Fax: 613-761-9301
Email Address: irene.charette@ontario.ca
Website: www.centrejulesleger.com
Registered Charity #: Not applicable.

Mandate, Mission & Goals:

Mission Statement:

In its on-going quest for excellence, Centre Jules-Léger will endeavour:

- To promote the personal growth and education of French-speaking students with either learning disabilities or those who are deaf, hard-of-hearing, blind or have low vision, or who are deaf-blind, and whose needs exceed the reach of the services provided by the francophone school boards of Ontario.
- To help and support the parents and school boards in areas of its expertise.
- To promote, implement and manage training and professional development programs in areas of its expertise.
- To promote research on the education of students in the areas of learning disabilities, deafness, blindness or deaf-blindness, especially when research focuses on French education within the context of a minority.
- To provide a safe, sound and secure environment to the students residing at Centre Jules-Léger.

Mandate:

In order to fulfill its mission, Centre Jules-Léger, in the scope of a spectrum of programs and services, must:

- Provide specialized school programs to French speaking students with either learning disabilities, or those who are deaf, hard-of-hearing, blind or with low vision, or who are deaf-blind.
- Provide residential services to those students who are residential students.
- Provide resource services and support to school boards.
- Provide preschool services to parents of deaf or hard-of-hearing infants.
- Provide training and deliver professional development programs in the areas of its expertise.
- Provide a research environment that will promote better teaching practices.
- Provide and support an efficient transition program for the students in their school, family and community.
- Maintain a sound and efficient dialogue between the family and the

school, in order to provide a secure environment, and one that is promoting the personal growth of students.

Description of Services:

Services are provided from provincial schools to students with learning difficulties due to deafness, blindness and deaf-blindness as mandated by the Ministry of Education.

Location of Services:

Services are provided out of the Ottawa office as listed above, and from the Sudbury office:

189 Larch Street, 10th floor
Sudbury, ON P3E 5P9
Tel: (705) 564-0149
Fax: (705) 564-0146

Geographical Area Served:

Centre Jules-Léger serves the province of Ontario.

Consumers Served:

Centre Jules-Léger currently serves approximately 35 deaf-blind students between the ages of 0 – 21 years and their families.

Living Arrangements of Consumers:

All 35 deaf-blind students live at home.

Service Level:

Deaf-blind students receive service at school and at home. Two days a month students receive services from a Deaf-blind Consultant. At this time, Centre Jules-Léger provides service to 3 deaf-blind classes in 3 French school boards.

Accessing Services:

Information not available.

Accepting New Clients:

Yes.

Wait List:

There is currently no wait list.

Governance:

The Social Chair of the Ontario Provincial Schools in Milton governs Centre Jules-Léger.

Funding Sources:

Funding is received from the Ministry of Education.

Staffing Profile:

Information not available.

Volunteer Capacity:

Centre Jules-Léger uses co-op students from colleges and universities looking to expand their working knowledge.

Expansion of Services:

Centre Jules-Léger is not looking to expand services at this time.

DEAF-BLIND ASSOCIATION OF TORONTO

Address: 406 – 422 Willowdale Avenue, Toronto, ON M2N 5B1
Contact Person: Megan McHugh, President
Telephone: 416-730-9501
TTY: 416-730-9187
Fax: 416-730-1350
Email Address: dbat50th@gmail.com
Website: www.dbat.ca
Registered Charity #: 89069 9390 RR0001

Mandate, Mission & Goals:

DBAT was founded to advance the social and educational opportunities of people who are deaf-blind so they can become full participants in their community.

Description of Services:

Social and educational meetings are held once a month, usually on the last Wednesday of the month. There are no meetings held in July and August.

Location of Services:

Most of the meetings are currently held at Rotary Cheshire Homes in North York, Ontario.

Geographical Area Served:

The Greater Toronto Area.

Consumers Served:

DBAT has approximately 75 members. Half are deaf-blind consumers.

Living Arrangements of Consumers:

Various.

Service Level:

DBAT offers monthly meetings and a monthly event reminder email and a Facebook page.

Accessing Services:

If interested in coming to a meeting, contact DBAT by telephone, TTY or email.

Accepting New Clients:

Always.

Wait List:

There is no wait list.

Governance:

A volunteer Board of Directors governs DBAT.

Funding Sources:

DBAT receives funding through membership dues and donations.

Staffing Profile:

There is no paid staff.

Volunteer Capacity:

Volunteers are used for the Board of Directors, as Intervenors at meetings as well as to provide transportation to consumers to attend meetings.

Expansion of Services:

Currently, DBAT is not planning on expanding its services.

DEAFBLIND COALITION OF ONTARIO

Address: 101 – 422 Willowdale Avenue, North York, ON M2N 5B1
Contact Person: Cathy Proll, Interim Chair
Telephone:
TTY:
Fax:
Email Address: cproll@cdba.ca
Website: In the process of being established
Registered Charity #: Not applicable

Mandate:

DBCO is an association of individuals and organizations advocating for the improvement of Intervenor Services for citizens who are deaf-blind living in Ontario. Member organizations represent deaf-blind consumers, service providers, agencies and advocacy groups working together toward this common goal.

DBCO believes that:

- All individuals who are deaf-blind have a right to Intervenor Services.
- The amount of Intervenor Services provided should be based on the individual needs of consumers.
- Government has a responsibility to fund the delivery of Intervenor Services, based on individual need.

Objectives:

DBCO works to achieve:

- Increased public awareness of the uniqueness of deaf-blindness as a specific disability.
- Increased development of training programs for Intervenors.
- Increased recruitment and hiring of Intervenors.
- Increased awareness of the benefits of Intervenor Services among deaf-blind consumers.

Meetings:

DBCO meets a minimum of two times per year.

Member Organizations:

- Canadian Deafblind Association – Ontario (profile on page 15)
- Canadian Helen Keller Centre, Inc. (profile on page 27)
- Deafblind Services, Canadian National Institute for the Blind – Ontario Division (profile on page 35)
- Canadian National Society of the Deaf-Blind (profile on page 40)
- DeafBlind Ontario Services (profile on page 49)
- Lions McInnes House (profile on page 62)
- Rotary (Don Valley) Cheshire Homes Inc. (profile on page 73)
- W. Ross Macdonald School for the Blind – Deafblind Program (profile on page 82)

DEAFBLIND ONTARIO SERVICES (FORMERLY ILRDBO)

Address: 17665 Leslie Street, Unit 15, Newmarket, ON L3Y 3E3
Contact Person: Susan Manahan, Director of Development and Communications
Telephone: 905-853-2862/1-855-340-DBOS (3267)
TTY:
Fax: 905-853-3407
Email Address: ddc@deafblindontario.com
Website: www.deafblindontario.com
Registered Charity #: 13183 4319 RR0001

Staffing Profile:

211 Intervenors

Mandate, Mission & Goals:

Mission

DeafBlind Ontario Services supports individuals who are deafblind to live and thrive within the community.

Vision

Enriching lives one touch at a time.

Description of Services:

DeafBlind Ontario Services is a not-for-profit organization that helps individuals who are deafblind increase their independence and improve their quality of life through specialized services. With residential locations and community services programs across the province, our services extend into a wide range of communities in Ontario.

- Residential Services:
 - Residential locations and apartment programs across Ontario encourage independent living and community involvement
- Community Services:
 - Community Services – *Partnerships* offers specialized expertise and services to individuals who are deafblind through their supporting agency
 - Community Services – *Bridge* offers customized training opportunities for organizations that support individuals with a sensory loss and/or communication challenges
 - Community Services - *Sensory Exploration Arts (SEA™)* fosters artistic expression through visual art, music, drama, and dance
 - Community Services – *Tremplin* combines our residential and

community services programs, focusing on community involvement during the day while allowing participants to return home every night.

Location of Services:

DeafBlind Ontario Services has residential locations in York Region, Simcoe County, Middlesex-Oxford, TriCities, Durham-Peterborough and Ottawa and several across the province through their Community Services programs.

Geographical Area Served:

The province of Ontario.

Consumers Served:

65+ consumers with congenital Deafblindness.

Living Arrangements of Consumers:

Residential and community services are provided to consumers served.

Service Level:

One-to-one Intervenor services as required by the consumer.

Accessing Services:

Potential clients must fill out an application form, which is filed on a waiting list. When a vacancy arises, the candidate fills out a more in-depth application and medical history. An initial assessment is completed with the person who is deaf-blind in their familiar environments. The Director of Client Services reviews the application and makes recommendations to the Client Services Committee regarding the ideal candidate for the vacancy.

Accepting New Clients:

Yes, as new residences are opened or vacancies become available.

Wait List:

DeafBlind Ontario Services has a wait list.

Governance:

A volunteer Board of Directors governs DeafBlind Ontario Services.

Funding Sources:

Funding is provided by the Ministry of Community and Social Services and community donations.

Volunteer Capacity:

DeafBlind Ontario Services relies on volunteers for support in areas of Special Events, Volunteer Coordination, Administrative Support, House Maintenance, Client Support and our Board of Directors.

Expansion of Services:

DeafBlind Ontario Services would like to continue its successful expansion.

**DOUGLAS COLLEGE -
DEAFBLIND INTERVENTION CERTIFICATE PROGRAM**

Address: 700 Royal Avenue, New Westminster, BC, V3M 5Z5
Contact Person: Cheryl Jeffs, Faculty of Child, Family and Community
Studies, Continuing Education
Telephone: 604-668-7810
TTY:
Fax:
Email Address: cfcscce@douglascollege.ca
Website: www.douglascollege.ca/cfcs/ce
Registered Charity #: Not applicable

- The Deafblind Intervention Certificate Program is offered in partnership with the Provincial Outreach Program for Students with Deafblindness.
- Career Opportunities: Designed for practitioners providing support services to anyone who is deafblind in a school setting, community, and/or in the home. The Certificate program will be of particular interest to those who are working with children, youth and adults whose deafblindness is congenital or early adventitious in nature.
- There are 10 required courses for the Certificate or you can take one or two for professional development.
- Classes held around the province of BC.

E-QUALITY COMMUNICATION CENTRE OF EXCELLENCE

Address: 200 One Forks Market Road, Winnipeg, MB R3C 4L9
Contact Person: Bonnie Heath, Executive Director
Telephone: 204-926-3270
TTY: 204-452-0687
Fax: 204-452-0688
Email Address: bonnie.heath@eccoe.ca
Website: www.eccoe.com
Registered Charity #: 12229 8854 RR001

Mandate, Mission & Goals:

To ensure the full participation of Deaf, Deaf-Blind and Hearing individuals as well as to provide professional Interpreter and Intervenor services.

Description of Services:

- ASL/English interpretation
- Conference Interpreters: ASL
- Deaf Interpreters
- Computerized Note takers
- In-house telephone interpretation by appointment
- Intervenors for persons who are Deaf-Blind
- Information on interpretation including education, professional associations, and qualifications
- Telehealth Remote Interpretation

Location of Services:

ECCOE's head office is in Winnipeg.

Geographical Area Served:

The Province of Manitoba and outside upon special request.

Consumers Served:

ECCOE serves individuals with acquired Deaf-Blindness as well as Deaf, Hard-of-Hearing and Hearing individuals.

Living Arrangements of Consumers:

Information not applicable.

Service Level:

Contact ECCOE for more information.

Accessing Services:

Contact Bonnie Heath or any of the ECCOE associates for further information and direction.

Accepting New Clients:

Yes, always.

Wait List:

There is currently no wait list.

Governance:

A volunteer Board of Directors elected from the community governs ECCOE.

Funding Sources:

Funding is received from the Department of Family Services and Housing as well as fee-for-service revenue and donations.

Staffing Profile:

1 full-time Executive Director
1 full-time Scheduling Coordinator
1 full-time Business Manager
5 full-time staff Interpreters/Intervenors
Multiple freelance Interpreters/Intervenors

Volunteer Capacity:

ECCOE does not use volunteers.

Expansion of Services:

ECCOE is not looking to expand services at this time.

EDMONTON FELLOWSHIP OF THE DEAF BLIND

Address: 6240 113 St NW, Edmonton, AB, T6H 3L2
Contact Person: Dawn Fjell, Administrator
Telephone: 780-425-1590
TTY: 780-425-1590
Fax: 780-425-1589
Email Address: efdbpresident@gmail.com
Website: www.efdeafblind.org/
Registered Charity #: 830137287RR0001

Mandate, Mission & Goals:

Vision

All Deaf Blind individuals have the right to live engaged and fulfilled lives.

Mission

To promote and enhance the well being of people who are Deaf Blind through awareness, education, and the provision of support through Intervenor services and social opportunities.

Objectives

- To provide social and support services for Deaf Blind individuals including Intervenor services, Intervenor training workshops and coordinating services with local deaf and/or blind support service providers
- To educate the public by providing courses, seminars and workshops about Deaf Blind culture
- To undertake activities ancillary and incidental to the attainment of the above purposes

Description of Services:

EFDB provides Intervention for members during workshops and social engagements hosted by EFDB. EFDB also provides advocacy support.

Location of Services:

The city of Edmonton and surrounding areas.

Geographical Area Served:

The Province of Alberta.

Consumers Served:

Information unavailable.

Living Arrangements of Consumers:

Information unavailable.

Service Level:

As determined by consumer need.

Accessing Services:

Contact EFDB for current information.

Accepting New Clients:

Yes.

Wait List:

No.

Governance:

A volunteer Board of Directors comprised of 7 members governs The EFDB.

Funding Sources:

EFDB is in its initial phases and is being funded by government and private grants. They are currently waiting on regular government funding.

Staffing Profile:

1 full-time Administrator

6 contract Intervenors and Interpreters

Volunteer Capacity:

EFDB uses volunteers for Intervenors if the demand is high, for special events and for their Board of Directors.

Expansion of Services:

EFDB hopes to expand to provide a more traditional community Intervenor services program. They hope to launch this program January 1, 2014. They also hope to expand their ability to provide professional development to the Intervenors and Interpreters they employ.

**GEORGE BROWN COLLEGE -
INTERVENOR FOR DEAF-BLIND PERSONS PROGRAM**

Address: George Brown College, St. James Campus, Building A
200 King Street East, Room 404B, Toronto, ON M5A 3W8

Contact Person: Betty Jean Reid, Professor/ Coordinator
Early Childhood Education: Deaf & Deaf Blind Studies

Telephone: 416-415-5000, ext. 2357

TTY: 1-877-515-5559

Fax: 416-415-2646

Email Address: bjreid@georgebrown.ca

Website: www.georgebrown.ca

Registered Charity #: Not applicable

- Students in this 2-year, full-time diploma program will receive theoretical and practical training in communication skills and the specialized techniques of intervention.
- They will learn communication theory and practice, along with a wide range of topics relevant to both congenital and acquired deaf-blindness.
- Placement opportunities are an integral part of this program.
- George Brown College is also an excellent resource for employers and parents looking for Intervenors.
- As well, the Intervenor Program can provide an academic reference for any graduate.

INTERVENOR ORGANIZATION OF ONTARIO

Address: 210 Empress Avenue, North York, ON M2N 3T9
Contact Person: Ann Breen, President
Telephone: 647-931-6500
TTY:
Fax:
Email Address: info@intervenors.ca/president@intervenors.ca
Website: www.intervenors.ca
Registered Charity #: Information not available.

Mandate, Mission & Goals:

Mission: The Intervenor Organization of Ontario (IOO) is comprised of Intervenors and organizations that support the Deaf-Blind community, and is committed to providing advocacy and support on behalf of its members.

Through the provision of a Code of Ethics, professional standards and opportunities for career development, the IOO is dedicated to providing quality intervention services to deaf-blind persons.

Objectives:

- To act as an advocacy and support group for its members.
- To promote public awareness of the profession.
- To develop and maintain a Code of Ethics.
- To set standards for certifications.
- To provide professional development opportunities and information sharing.
- To initiate and promote the development of programs designed to facilitate the education and training of potential Intervenors.
- To act as a resource and/or support to other organizations.

Membership:

Individual Membership: \$30.00

Intervenors, paid or voluntary, who have worked a full year in the field with a minimum 480 hours “hands on” experience. **Voting privileges.**

Corporate Membership: \$100.00

Agencies and organizations that support the objectives of the IOO.

Description of Services:

Membership benefits include access to a bi-annual newsletter, updated event calendar, professional development materials, member’s-only email updates, monthly podcasts pertaining to different topics of interest in the intervention field, employment information and job postings, access to participate on committees and voting rights within the organization.

Location of Services:

Office is located in North York, Ontario with services reaching across Canada.

Geographical Area Served:

Membership primarily consists of Intervenors from across Ontario with a small percentage from out of province.

Governance:

A volunteer Board of Directors comprised of 4 members in good standing governs the IOO: A president, Treasurer, Secretary and a Member-At-Large. All members are professionals working in the field.

Funding Sources:

Membership fees and private donations.

Staffing Profile:

No paid staff.

Volunteer Capacity:

Volunteer opportunities consist of:

- Board members
- Board committees (Nominations, Membership)
- Community, Public Awareness Events
- Newsletter staff
- Other committees as needed by the President

Expansion of Services:

The IOO has witnessed an increase in membership. There is an increased understanding that Intervention is a profession with a Code of Ethics and the need to work towards professional standards. Please visit the IOO website for new developments.

LIONS McINNES HOUSE

Address: 170 Henry Street, Brantford, ON N3S 5C7
Contact Person: Laurie Marrison, Executive Director
Telephone: 519-752-6450
TTY:
Fax: 519-752-9049
Email Address: lionsmcinneshouse@rogers.com
Website: <http://bor609.wix.com/lionsmcinneshouse>
Registered Charity #: 107454118RR0001

Mandate, Mission & Goals:

The Lions McInnes House enhances independent living for adults with deafblindness through Intervention in a community setting.

Description of Services:

The Lions McInnes House provides Intervention Services in the consumer's residence and the community.

Location of Services:

The Lions McInnes house is located in Brantford.

Geographical Area Served:

Brant County

Consumers Served:

The Lions McInnes house currently serves 13 congenital deafblind consumers.

Living Arrangements of Consumers:

The 13-deafblind consumers live in an apartment setting. There are four 3-bedroom apartments and two 1-bedroom apartments at Lions McInnes House.

Service Level:

Services are individualized according to client need, generally 24/7 Intervention – Ratio's based on client needs. 1:1 intervention in the community.

Accessing Services:

Please contact Lions McInnes House for more details.

Accepting New Clients:

Yes.

Wait List:

The Lions McInnes House maintains a wait list. Openings are infrequent.

Governance:

A volunteer Board of Directors governs The Lions McInnes house.

Funding Sources:

Funding is received from the Ministry of Community and Social Services.

Staffing Profile:

Staff consists of 35-40 full and part-time Intervenors, Supervisors, and a Management Team.

Volunteer Capacity:

The Lions McInnes House uses volunteers, though seldom.

Expansion of Services:

The Lions McInnes House is not looking to expand services at this time.

**LOUIS-BRAILLE AND NAZARETH INSTITUTE
and the
RAYMOND-DEWAR INSTITUTE**

Address: 3600 Berri Street, Montreal, QC H2L 4G9
Contact Person: Lynn Brissette, Chief of Deaf-Blind Program
Telephone: 514-284-2214
TTY:
Fax: 514-284-9587
Email Address: lbrissette@raymond-dewar.gouv.qc.ca
Website: www.inlb.qc.ca /www.raymond-dewar.qc.ca
Registered Charity #: Not applicable.

Mandate, Mission & Goals:

The Louis-Braille and Nazareth Institute (INLB) and the Raymond-Dewar Institute (IRD) are centres specializing in rehabilitation for persons having a visual impairment (INLB) or auditory impairment (IRD) in the Quebecois network of health and social services. Their mission is to offer a complete range of services in adaptation, rehabilitation, social, educational and professional integration to persons having a visual or auditory impairment in the regions of Montreal, and the suburbs of Montreal and Laval. The Joint Deaf-Blind Program also provides national services to the dual sensory loss clientele of the west regions of Quebec. Through college or university, the INLB and the IRD contribute to the development of training, education, evaluation and research of technologies and rehabilitation in visual or auditory impairments.

Description of Services:

Rehabilitation Services in the Joint Deaf-Blind Program are offered to children and adults and are distributed by a multidisciplinary team.

Specialized Rehabilitation Services include:

- Global assessment at home to understand the needs and lifestyle of the consumer (impact of vision and hearing loss on daily habits) carried out by two rehab professionals and action plan established according with the consumer's priorities.
- Assessment and follow-up in audiology, low vision, specialized education, speech therapy, psychoeducation, psychology and social service, if needed.
- Services for the development of independence in daily living skills and travelling skills by using residual vision and/or hearing.
- Recommendation of hearing aids and amplifications, their installation as well as education about their use.
- Recommendation of low vision or blindness assistive technology products, as well as education about their use.
- Education regarding the use of assistive devices.
- Communication strategies, sign language instruction (visual or tactile)

- individually or in groups as well as communication workshops.
- Early intervention and stimulation for children 0 – 12 years of age, special programming for those aged 12-25 and 25-65.
 - Psychosocial help for clients and their close relations.
 - Support with everyday life; autonomy at home; integration at school, work, in leisure activities, etc.
 - Raise awareness about deaf-blind consumer's need and consultation to other organizations (day-cares, schools, senior's home, etc.)

“Super-Specialized” Rehabilitation Services include:

- Active participation in the process of acquiring guide dogs.
- Services specialized in Braille computer communication and Tactile sign language
- Support to the regional centers about congenital deaf-blindness, if needed.

Communicator Guide works on a one-to-one basis with the consumer, enabling them to communicate effectively with other people, access written and environmental information, and helping mobility through escorting the user to different locations. IRD assume the responsibility to assess the consumer's need for a guide service and to support the client in using this service. The consumers received an average of 5 hours of services from a communicator guide each week.

Location of Services:

The head office of the Raymond-Dewar Institute is listed above. The head office of the INLB is located at:

1111 St-Charles Street West, Longueuil, QC J4K 5G4

Geographical Area Served:

INLB and IRD provide services in Montreal, Laval and Monteregie (deaf-blind program only). Specialized services are also offered to regional centers of western Quebec (computer Braille, tactile ASL and congenital deaf-blind expertise).

Consumers Served:

Currently there are 400 consumers with a dual sensory loss being served. Of those with acquired deaf-blindness, 100 have Usher's Syndrome type 1 or 2 and 200 seniors with acquired visual and hearing impairments.

Living Arrangements of Consumers:

Consumers generally live independently in their homes or apartments. Some live in group homes when an additional physical disability is involved. Many consumers live in seniors' facilities.

Service Level:

Service level is determined by the consumer.

Accessing Services:

Clients may be referred by health specialists, social services or rehab centers. Clients must submit an audiology and ophthalmology report.

Accepting New Clients:

Yes

Wait List:

Currently, there is a waitlist about 6 months long in audiology and 3-4 month for vision rehabilitation specialist, however children get priority over waitlist services. Children waitlist is usually quoted as 3 months long, but can usually be seen within 30 days.

Governance:

Raymond-Dewar Institute and the Louis-Braille and Nazareth Institute are both governed by the Ministry of Health and Social Services.

Funding Sources:

INLB and IRD are completely subsidized by the Ministry of Health and Social Services.

Staffing Profile:

The Deaf-Blind Program employs:

- 2 Audiologists
- 1 Speech Therapist
- 1 part-time Psychologist
- 1 Social Worker
- 1 Counselor in Deaf-Blindness
- 2 Specialized Educators
- 1 part-time Professional Coordinator
- 4 part-time Rehabilitation Specialists in visual impairment (Braille, computer communication, daily living skills)
- 3 part-time Orientation and Mobility Specialists
- 1 Program Chief
- 1 Part-time Optometrist and 1 part-time Optician,
- 1 Occupational Therapist

Volunteer Capacity:

INLB and IRD do not use volunteers with deaf-blind clients. When volunteers are required they consult a local agency.

Expansion of Services:

The number of people with some degree of vision and hearing loss is growing rapidly, especially among senior populations and INLB and IRD wish to make their services as accessible as possible to those clients with a dual sensory loss.

MANITOBA DEAF-BLIND ASSOCIATION INC.

Address: 285 Pembina Highway, Winnipeg, MB R3L 2E1
Contact Person: Chairperson
Telephone:
TTY:
Fax:
Email Address: association.manitobadeafblind@gmail.com
Website: Information on the RCMDB webpage (www.rcmdb.mb.ca)
Registered Charity #: Not available

Mandate, Mission & Goals:

Objectives

- To provide support to members and all Deaf-Blind people and their family members.
- To advocate for funding for services and equipment required by Deaf-Blind people.
- To educate the general public, health care professionals, service groups and others who are interested about Deaf-Blindness.
- To advocate for the rights of the Deaf-Blind person.

Description of Services:

The MDBA Inc. is a community-based advocacy group interested in improving opportunities and resources for Deaf-Blind Manitobans. The Resource Centre for Manitobans who are Deaf-Blind (RCMDB, page 78) is one product of MDBA Inc.'s advocacy. While the MDBA Inc. will continue to press for improvements in all relevant areas, the RCMDB is one of the initiatives designed to make this happen. The MDBA Inc. supports E-Quality Communication Centre of Excellence Inc. (ECCOE, profile page 55) as a service provider for RCMDB. The ECCOE provides Interpreter/Intervenor Services to Deaf-Blind Manitobans and is congruent with the philosophy of the MDBA Inc. They hold a quarterly meeting that provides a great opportunity to socialize and connect. There is a newsletter published quarterly by the Resource Centre for Manitobans who are Deaf-Blind which includes MDBA Inc. activities.

Location of Services:

One location only, as listed above.

Geographical Area Served:

The City of Winnipeg and surrounding area.

Consumers Served:

MDBA currently serves its 12 Deaf-Blind members and 18 Associate members.

Living Arrangements of Consumers:

Most members live independently and have, in place, various supports as

needed.

Service Level:

MDBA is a support and advocacy group.

Accessing Services:

Membership can be obtained by writing to the above address.

Accepting New Clients:

Yes, new members are always welcome.

Individual membership in the MDBA Inc. is open to all Deaf-Blind persons.

Associate membership is limited to persons interested in furthering the social, economic and educational opportunities of Deaf-Blind persons.

Wait List:

There is currently no wait list.

Governance:

A volunteer Board of Directors governs MDBA comprised of 3-4 individual members; of which no more than 2 are associate members.

Funding Sources:

MDBA's funding comes from fundraising.

Staffing Profile:

Not applicable.

Volunteer Capacity:

Volunteers are used on the Board of Directors as Intervenors and for administration.

Expansion of Services:

MDBA is always looking to expand their membership.

**MEDICINE HAT COLLEGE
INTERVENOR FOR DEAFBLIND PERSONS PROGRAM**

Address: 299 College Drive SE, Medicine Hat, AB T1A 3Y6
Contact Person: Dr. Leslie Baldwin, Program Coordinator
Telephone: 403-529-3811 X 4809/1-866-282-8394
TTY:
Fax: 403-504-3517
Email Address: lbaldwin@mhc.ab.ca
Website: www.mhc.ab.ca
Registered Charity #: Not applicable

This 2-year diploma program, now available online, prepares students for a career in Intervention. Students will acquire a variety of specialized communication and Intervention techniques to support the independence individuals who are Deafblind.

Students will gain theoretical knowledge from the courses they take from Medicine Hat College. This will be complemented by participation in field placements with potential employers in group homes, early intervention settings, working with families, school systems, hospitals and other relevant agencies.

Graduates of this program have found jobs in preschool settings, public and private agencies, school divisions and international agencies.

ONTARIO USHER SYNDROME ASSOCIATION

Address: 101 – 422 Willowdale Avenue, Toronto, ON M2N 5B1
Contact Person: Megan McHugh, President
Telephone: 416-730-9501
TTY: 416-730-9187
Fax: 416-730-1350
Email Address: ontariousher@gmail.com
Website: www.usherontario.ca
Registered Charity #: Not available.

Mandate, Mission & Goals:

OUSA consists of members who have Usher Syndrome. Meetings are held once a month at Rotary Cheshire Homes typically, but you must book your own Intervenor. Members offer each other help and support in dealing with the loss of vision and hearing by sharing information and personal experiences. Meeting and interacting with others who are dealing with the same issues can make a big difference. OUSA is also an advocacy group.

Description of Services:

OUSA offers monthly meetings providing peer support and public awareness about Usher Syndrome.

Location of Services:

OUSA holds its meetings in the common room of Rotary Cheshire Homes in North York.

Geographical Area Served:

OUSA serves the Greater Toronto Area with some members from Alliston, Hamilton, Richmond Hill and Burlington.

Consumers Served:

OUSA currently has 10-15 members.

Living Arrangements of Consumers:

All OUSA members live independently.

Service Level:

OUSA provides monthly support meetings and participates in fundraising and public awareness activities such as Mayfest and June Fest.

Accessing Services:

Contact Elio Riggillo at the email address listed above.

Accepting New Clients:

Yes.

Wait List:

There is no wait list. New members should understand that OUSA has no funding so Intervention cannot be provided. You must book your own Intervenor through your service provider.

Governance:

OUSA is governed by a volunteer Board of Directors which includes a President, Vice President, Director-at-Large, Program Coordinator, Treasurer, Secretary and Webmaster.

Funding Sources:

OUSA receives no funding and relies on internal fundraising for its activities.

Staffing Profile:

OUSA has no paid staff.

Volunteer Capacity:

OUSA uses volunteers and is always looking for more to work at meetings.

Expansion of Services:

OUSA is currently looking for other funding sources and would like to increase public awareness about Usher Syndrome.

S.P.I.K.E. INC. (SPECIAL PEOPLE IN KILDONAN EAST)

Address: P.O. Box 28029, 1795 Henderson Highway
Winnipeg, Manitoba, R2G 4E9
Contact Person: Peter Court, Executive Director
Telephone: 204-339-2990
Mobile: 204-981-5385
Fax: 204-338-1129
Email Address: pcourt@mymts.net
Website: www.spikeinc.org
Registered Charity #: Not available

Mandate, Mission & Goals:

The mission of S.P.I.K.E. Inc. is to deliver responsive care, housing and quality life facilitation in the residential setting, to people who require a mix of health and life enrichment services. We are committed to the needs of the whole person. Through the participation of those we serve we will take pride in making a difference in the quality of their lives. We advocate innovation and excellence in care of the mentally and physically challenged.

Description of Services:

S.P.I.K.E. Inc. provides licensed residential homes, foster care, supported independent living, outreach programs, respite care, day programs and services, retirement services and transportation services.

Location of Services:

S.P.I.K.E. Inc. currently serves the Winnipeg area.

Geographical Area Served:

Manitoba

Consumers Served:

SPIKE currently serves 80+ consumers.

Living Arrangements of Consumers:

Living arrangements vary. Some live with family, some live independently, some live in foster care, some in group homes and others occasionally live in respite care.

Service Level:

The Director of Programs provides consultative and training services to both the families and workers of the individual who is deafblind.

Accessing Services:

Services can be accessed by contacting the Director, Peter Court.

Accepting New Clients:

Yes.

Wait List:

There is currently no wait list.

Governance:

A volunteer Board of Directors governs S.P.I.K.E. Inc.

Funding Sources:

All funding is provided for programs through the Manitoba Government, donations and fundraising efforts.

Staffing Profile:

SPIKE employs 20 full-time and part-time educators, 2 team leaders and one executive director.

Volunteer Capacity:

SPIKE currently does not employ the use of volunteers but would be open to the opportunity to do so.

Expansion of Services:

SPIKE would like to expand their services to further develop outreach services and the operation of additional independent living homes in Winnipeg and across the province of Manitoba.

THE RESOURCE CENTRE FOR MANITOBANS WHO ARE DEAF-BLIND

Address: 228 - 285 Pembina Highway, Winnipeg, MB R3L 2E1
Contact Person: Angela Mayen-Obregon Coordinator
Telephone: 204-284-6062
TTY: 204-284-2531
Fax: 204-477-1390
Email Address: rcmdboffice@gmail.com
Website: www.rcmdb.mb.ca
Registered Charity #: 12229 8854 RR001

Mandate, Mission & Goals:

To facilitate access to existing opportunities and resources and to ensure sensitivity to the needs of Deaf-Blind Manitobans.

We exist to promote opportunities for independence, dignity and empowerment for adults in Manitoba who have become Deaf-Blind. We are committed to providing quality services that are consumer driven and responsive. Our services consist of adaptive /adjustment services that recognize the unique needs of Deaf-Blind people. We are committed to an informed and timely process, the provision of accessible service and the recognition of the individuality and differing needs within our target population.

Description of Services:

- Foster independent living skills
- Provide information regarding Deaf-Blind issues and support services
- Network and provide consultation and linking services to existing community resources
- Provide public education to inform government and community groups to specific needs of Deaf-Blind people.
- Work as partners with the government to affect change in public policy and programs, to accommodate the needs of the Deaf-Blind community
- Provide volunteers
- Publish a newsletter to keep clients and other interested parties up to date on resources and issues of concerns to the Deaf-Blind community
- Provide Service Support Providers (SSPs)
- Create a winter, summer and craft program to reduce isolation

Location of Services:

RCMDB's head office is located in Winnipeg.

Geographical Area Served:

Winnipeg and surrounding area.

Consumers Served:

RCMDB serves adults who are Deaf-Blind due to accident, trauma, disease or condition. RCMPDB services may also be extended to family members where the service would benefit the Deaf-Blind individual.

Living Arrangements of Consumers:

Information not available.

Service Level:

Contact RCMPDB for more information.

Accessing Services:

Contact the RCMPDB Coordinator for further information and direction.

Accepting New Clients:

Yes, always.

Wait List:

There is currently no wait list.

Governance:

RCMDB is governed by the Manitoba Deaf-Blind Association (MDBA, profile page 68); a community-based advocacy group interested in improving opportunities and resources for Deaf-Blind Manitobans. RCMPDB is one product of MDBA Inc.'s advocacy. While the MDBA Inc. will continue to press for improvements in all relevant areas, RCMPDB is one of the initiatives designed to make this happen. The MDBA Inc. supports E-Quality Communication Centre of Excellence Inc. (ECCOE, profile on page 55) as a service provider for RCMPDB. The ECCOE provides Interpreter/Intervenor Services to Deaf-Blind Manitobans and is congruent with the philosophy of the MDBA Inc.

Funding Sources:

Funding is received from the Province of Manitoba, Department of Family Services and donations.

Staffing Profile:

1 full-time Coordinator, 1 part time office administrator, freelance Support Service Providers.

Volunteer Capacity:

RCMDB has volunteers who typically help out at special events.

Expansion of Services:

RCMDB is currently working to develop a housing complex for Deaf-Blind individuals with the RCMDB office being located on-site.

USHER SYNDROME ASSOCIATION OF QUEBEC

Address: 213-2200 Cremazie Est, Bureau, Montreal, QC H2E 2Z8
Contact Person: Daniel Deschênes, President
Telephone:
TTY: 514-279-9124
Fax:
Email Address: info@asuq.qc.ca
Website: www.asuq.qc.ca
Registered Charity #: 88466 6710 RR0001

Mandate, Mission & Goals:

ASUQ's mission is to develop autonomy and enrich the social life of those with Usher's Syndrome in order to break the isolation. Our role is to help you lead a more independent and active life as possible in the areas of work, leisure, community and school life. The association also advocates against the struggle of isolation and discrimination.

Description of Services:

ASUQ provides support, interpreters and Intervenors, help with complaints (discrimination, etc.), moral support, communication and technical device training, recreation and leisure activities, workshops and conferences, fundraising and public awareness.

Location of Services:

Montreal, Quebec.

Geographical Area Served:

The Province of Quebec.

Consumers Served:

There are currently 45 members with Usher Syndrome, 6 members with other types of Deaf-Blindness and 74 other members.

Service Level:

Approximately 60% of services are devoted to the improvement of social life, 30% is devoted to workshops and the remaining 10% is moral support.

Accessing Services:

Information not available.

Accepting New Clients:

Yes.

Wait List:

New clients *may* be placed on a wait list.

Governance:

A volunteer board of directors governs the ASUQ.

Funding Sources:

Funding comes from provincial grants and some fundraising.

Staffing Profile:

Information not available.

Volunteer Capacity:

ASUQ uses approximately 18 volunteers.

Expansion of Services:

ASUQ would like to expand their training programs in the areas of Braille, tactile interpretation in LSQT and also provide more group workshops.

**W. ROSS MACDONALD SCHOOL
DEAFBLIND RESOURCE PROGRAM**

Address: 350 Brant Avenue, Brantford, ON N3T 3J9
Contact Person: Dan Maggiacomo, Principal –Deafblind Resource Services
Telephone: 519-759-0730, ext. 214/1-866-618-9092
TTY:
Fax: 519-759-4741
Email Address: Dan.maggiacomo@ontario.ca
Website: www.psbnet.ca
Registered Charity #: Not applicable

Mandate, Mission & Goals:

WRMS will provide the highest quality alternative education and residential loving placement for students who are blind, deafblind, or have low-vision.

To accomplish our mission, we will:

- Strive to create a safe and unique learning environment which fosters academic and social involvement and encourages students to reach their potential academically, socially, physically and emotionally.
- Prepare all students for community living, the workplace or post-secondary education.
- Provide direct support through resource services, to assist local school-age blind, low-vision and deafblind students in their home community, as well provide early intervention
- assistance to pre-school deafblind children and their families.
- Provide opportunities for staff to be the best qualified and most highly skilled in their field.
- Give parents a strong voice in the education of their children.
- Maintain and enhance our partnerships with the Ministry of Education, the local community, advocacy organizations, other service providers and individual and corporate sponsors.

Description of Services:

Services are available to pre-school and school-aged children who are deafblind. Support to families, written assessments, written programs, visits to schools and homes, workshops, transition information/support and Intervenor training are provided.

Location of Services:

Consultants will travel to all areas of Ontario. The main office is in Brantford, with satellite offices in Sarnia, Sudbury and Toronto.

Geographical Area Served:

The Province of Ontario.

Consumers Served:

WRMS currently serves more than 100 clients.

Living Arrangements of Consumers:

All children are living in a home.

Service Level:

A variety of levels of service are available, depending on needs.

Accessing Services:

An assessment of the child's functional vision and hearing by Deafblind Resource Services precedes provision of service. Ophthalmological and audiological reports, information provided by parents and caregivers, as well as the child's responses during interaction with consultants from Deafblind Resource Services, are all considered in order to determine the suitability of an identification of deafblindness.

Accepting New Clients:

Yes. All new clients are assigned a Resource Consultant following an intake assessment.

Wait List:

There is currently no wait list.

Governance:

the Ministry of Education's Regulations and Policy/Program Memorandums govern WRMS, as outlined in their mandate.

Funding Sources:

Full funding is received from the Ministry of Education, Provincial School branch.

Staffing Profile:

Information not available.

Volunteer Capacity:

WRMS does not use volunteers.

Expansion of Services:

Currently, WRMS is not looking to expand their services.